

PRIVACY POLICY

Cookie information

Applicable from 2th Sept 2024

In compliance with the Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information and the Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), we hereby inform you about the processing of personal data provided by you:

Data controller

| | | | |
|--|---------------------------------|---|--|
| Name of data controller: | Telvice Zrt. | | |
| Address of data controller: | 2040 Budaörs, Szabadság út 135. | | |
| Contact details of data controller: | e-mail | telvice@telvice.hu | |
| | telephone | +36 20/235-7957 | |
| | website | https://www.telvice.hu/ | |
| Name of data protection officer | - | | |
| Contact details of data protection officer | - | | |

Functional cookies

2/1. Data processed

Scope of data processing, purpose and legal basis for data processing, duration (storage) of data processing

| Personal data | Purpose of data processing | The legal basis for processing data | Duration (storage) of data processing: |
|---------------------------------|---|--|--|
| Cookie identifier IP address | Ensuring the basic functioning of the website | Legitimate interest – GDPR Article 6(1)(f) | Temporary cookies – they remain on the user's device for the duration of the browsing session, after which they are deleted. Permanent cookies – they remain on the user's device until they are manually deleted. (You can find the exact expiry date of each cookie in browsing data) |

Does profiling occur during data processing?

| Answer | Short, understandable description of profiling |
|--------|--|
| No | --- |

Does automated decision-making occur during data processing?

| Answer | Short, understandable description of automation |
|--------|---|
| No | --- |

If yes, the data subject has the right to request for manual, human intervention.

Source of processed personal data:

| |
|-------------------------------------|
| The device used by the data subject |
|-------------------------------------|

Data will be transmitted to:

| Category | Name of the company, address of headquarters, business activity |
|----------|---|
| | |

| | |
|---|---|
| Data processors (performing technical tasks related to data processing) | Website developer, Tárhely.Eu Szolgáltató Kft. 1097 Budapest, Könyves Kálmán körút 12-14. Website operator Tárhely.Eu Szolgáltató Kft. 1097 Budapest, Könyves Kálmán körút 12-14. Hosting provider, Cookie management application |
| Recipients | |

Data transmission to a third (non-EU) country

| |
|---|
| Name of the company, place of transmission, guarantee of transmission, purpose of transmission |
|---|

Joint data processing occurs:

| Answer | Name of joint data controller, its headquarters |
|--------|---|
| No | --- |

Access to data and security measures:

| | |
|------------------------|---|
| Restriction of access | Personal data are only accessible for those employees who need them for the performance of their duties, and the managing director has access the data - this is ensured by the company through authorization management. |
| Data security measures | Antivirus on computers Code or biometric protection on mobile devices Computers are password protected Events of computer work are logged Rights management Applications are password protected Website HTTPS security protocol |

Rights of the data subject:

| Rights of data subject based on legal basis and their explanations |
|--|
| <p><i>Right to information</i> - Data Subject shall have the right to find out the way personal data is handled before data processing begins</p> <p><i>Right to rectification</i> - Data Subject is entitled to request the correction of his/her personal data if stored data by data controller do not correspond to reality and he/she can prove it.</p> <p><i>Right of access</i> – Data Subject shall have the right to request for personal data stored about him/her from the data controller.</p> <p><i>Right to object</i> - If the legal basis is based on a legitimate interest or public authority, the data subject may object to the processing of his/her personal data, however objection does not mean the immediate deletion of data.</p> <p><i>Right to restriction of processing</i> – Data Subject shall have the right to request for suspension of personal data processing for the period of investigation if he/she does not consider the data controller entitled.</p> <p><i>Right to data portability</i> - Data Subject shall have the right to receive the personal data concerning him or her in a structured, digital form.</p> <p><i>Right to review of automated individual decision-making</i> - Data Subject may have the right to request for manual review of all data processing where data controller has applied automated decision-making with legal effect on data subject.</p> |

Performance and marketing cookies

2/2. Data processed

Scope of data processing, purpose and legal basis for data processing, duration (storage) of data processing

| Personal data | Purpose of data processing | The legal basis for processing data | Duration (storage) of data processing: |
|---------------------------------|--|--|--|
| Cookie identifier IP address | Analysis of visitors' site usage habits and use of this data in advertising and marketing activities | Consent of the data subject – GDPR Article 6(1)(a) | Temporary cookies – they remain on the user's device for the duration of the browsing session, after which they are deleted. |

| | | | |
|--|--|--|--|
| | | | Permanent cookies – they remain on the user's device until they are manually deleted. (You can find the exact expiry date of each cookie in browsing data) |
|--|--|--|--|

Does profiling occur during data processing?

| Answer | Short, understandable description of profiling |
|--------|--|
| No | --- |

Does automated decision-making occur during data processing?

| Answer | Short, understandable description of automation |
|--------|---|
| No | --- |

If yes, the data subject has the right to request for manual, human intervention.

Source of processed personal data:

| |
|-------------------------------------|
| The device used by the data subject |
|-------------------------------------|

Data will be transmitted to:

| Category | Name of the company, address of headquarters, business activity |
|---|--|
| Data processors (performing technical tasks related to data processing) | Website developer, Tárhely.Eu Szolgáltató Kft. 1097 Budapest, Könyves Kálmán körút 12-14. Website operator Cookie management application |
| Recipients | |

Data transmission to a third (non-EU) country

| Name of the company, place of transmission, guarantee of transmission, purpose of transmission |
|---|
| Meta Platforms (Facebook, Instagram), USA, Privacy Policy Data Privacy Framework, https://hu-hu.facebook.com/privacy/policy , access to parent company |

Joint data processing occurs:

| Answer | Name of joint data controller, its headquarters |
|--------|---|
| No | -- |

Access to data and security measures:

| | |
|------------------------|---|
| Restriction of access | Personal data are only accessible for those employees who need them for the performance of their duties, and the managing director has access the data - this is ensured by the company through authorization management. |
| Data security measures | Antivirus on computers Code or biometric protection on mobile devices Computers are password protected Events of computer work are logged Rights management Applications are password protected Website HTTPS security protocol |

Rights of the data subject:

| Rights of data subject based on legal basis and their explanations |
|---|
| <p><i>Right to information</i> - Data Subject shall have the right to find out the way personal data is handled before data processing begins</p> <p><i>Right to rectification</i> - Data Subject is entitled to request the correction of his/her personal data if stored data by data controller do not correspond to reality and he/she can prove it.</p> <p><i>Right of access</i> – Data Subject shall have the right to request for personal data stored about him/her from the data controller.</p> <p><i>Right to erasure ("right to be forgotten")</i> - Data Subject is entitled to request for permanent deletion of his/her data, unless data processing is based on the fulfillment of a contract, fulfillment of a legal obligation or in the exercise of an official authority vested in the controller.</p> |

Right to withdrawal of consent - If data processing is based on consent, Data Subject may withdraw consent previously given at any time. Acceptance of withdrawal request may also mean deletion of data but if another legal basis supports data processing, data processing will only end in relation to the specific data processing purpose.

Right to restriction of processing – Data Subject shall have the right to request for suspension of personal data processing for the period of investigation if he/she does not consider the data controller entitled.

Right to data portability - Data Subject shall have the right to receive the personal data concerning him or her in a structured, digital form.

Right to review of automated individual decision-making - Data Subject may have the right to request for manual review of all data processing where data controller has applied automated decision-making with legal effect on data subject.

3. Cookies applied

On the website: <https://www.telvice.hu/>

| Name of cookie | Type of cookie | Source of cookie | Duration of data processing (expiration date) | Purpose of cookie |
|----------------------------------|----------------|------------------|---|---|
| AEC | Functional | Google | 6 months | AEC cookies ensure that requests within a browsing session are made by the user, and not by other sites. These cookies prevent malicious sites from acting on behalf of a user without that user's knowledge. |
| NID | Advertising | Google | 6 months | The 'NID' cookie is used to show Google ads in Google services for signed-out users, while the 'ANID', 'IDE' and 'id' cookies are used to show Google ads on non-Google sites. |
| SOCS | Functional | Google | 1 year | To store a user's state regarding their cookies choices. |
| _ga | Analytical | Google Analytics | 13 months | Development of services, high-quality service to visitors |
| _ga_32H14BNEMY | Analytical | Google Analytics | 13 months | Storing user preferences, protecting data, maintaining website functionality, serving personalized ads |
| _gid | Analytical | Google Analytics | 1 day | Google Analytics sets this cookie to store information about how visitors use the website while providing an analytical report on the site's performance. Some of the data collected includes the number of visitors, their source, and the pages they visit anonymously. |
| ff4256bb97bfb98f1bd68edd1c562930 | | Telvice | until the end of session | |
| _gat_gtag_UA_187035532_1 | Analytical | Google Analytics | 10 hours | Storage of a unique user ID. |
| _cookieAllowed | Functional | Telvice | 10 hours | It indicates that the user has allowed the use of cookies on a given website. |
| bcookie | Functional | LinkedIn | 1 year | Browser identification cookie to uniquely identify devices accessing LinkedIn to detect abuse on the platform and for diagnostic purposes. |

| | | | | |
|-------|------------|----------|--------------------------|---|
| lang | Functional | LinkedIn | until the end of session | It is used to remember the language setting so that the page is displayed in the selected language. |
| li_gc | Functional | LinkedIn | 6 months | Used to store contributions |
| lidc | Functional | LinkedIn | 1 day | It is used to facilitate data center selection |

What does „cookie” stand for?

Cookies are small files containing letters and numbers, punctuation and other technical characters that are stored on your device (computer, mobile phone, tablet, smart TV, etc.) when you visit certain websites. These are IT data that help the use of websites, which are sent by the web server to the user's browser, are stored on the user's device, and are returned by the browser to the server with every request directed to it. Cookies do not contain executable files, viruses, spyware programs, and do not access the user's hard drive data.

Cookies usually contain: domain name, what it is valid for, the storage period and the stored value. It enables the recognition of the user's device and browser, thus the appearance of content adapted to the visitor's needs, as well as the basic browsing functions, - e.g. ensuring connected sessions. In addition to the user's anonymity, they cookies support the creation of attendance statistics.

We do not store personally identifiable information in cookies, but in order to improve the user experience, we use encrypted information deriving from them. For example, they help us to identify and resolve errors or to determine the range of interesting, related products that we would like to draw your attention to while browsing our website.

Cookies which are essential for the operation of the website, as well as cookies that support anonymous attendance statistics, are already loaded during the first visit. The user cannot influence this.

Cookies applied to improve the user experience and for marketing activities are only loaded after consent can be given in the cookie notification "box". This consent can be revoked at any time by using the link in the browser or in the footer of the website, or by deleting "cookieconsent_status".

If you later contact us via a form - with your express consent - on a website where we use cookies, we may learn the data of your website visits after the form has been blocked with the help of these cookies. This is done to improve the user experience.

If you have accepted the cookie information on our websites, the information will not appear again until you delete the "cookieconsent_status" cookie using the link in the browser or the footer of the website.

If you decide to limit, block or delete cookies used by a website, you can do so using your browser. Since every browser is different, you can find information about changing the settings related to cookies in the Help menu of the program you are using (or from the user manual of your mobile phone).

4. Exercise of rights of data subject

If data subject has submitted a request to the data controller related to exercising of his/her rights described in point 3, the data controller shall respond without delay and at the latest within one month of receipt of the request, and also shall inform data subject regarding the measures taken in case of his/her request. If it is necessary, this deadline can be extended by another two months.

If the controller does not take action on the request of the data subject, the controller shall inform the data subject without delay and at the latest within one month of receipt of the request of the reasons for not taking action and on the possibility of lodging a complaint with a supervisory authority and seeking a judicial remedy.

5. Filing a complaint

The data subject shall have the right to lodge a complaint with a supervisory authority:

| | |
|-------------|--|
| Name | National Authority for Data Protection and Freedom of Information (NAIH) |
|-------------|--|

| | |
|-----------------------|---|
| Seat | 9-11 Falk Miksa utca, H-1055 Budapest |
| Postal address | Mailbox 9., H-1363 Budapest |
| Email | ugyfelszolgalat@naih.hu |
| Phone | +36 (1) 391-1400 |
| Fax | +36 (1) 391-1410 |
| Website | http://naih.hu |

6. Judicial remedy

Provisions for the judicial remedy are included in the Act CXII of 2011 on the Right of Informational Self- Determination and on Freedom of Information.

The data subject may apply to the court against the data controller in order to protect his/her data if he/she thinks that the data controller has violated the regulations of processing his/her personal data. The lawsuit may be initiated by data subject at the competent court based on his/her residence or temporary residence– according to his/her choice. During the lawsuit a person who does not have any legal capacity can be a party concerned as well. The data protection authority can intervene in the lawsuit in order to win the case for data subject.

Any person who has suffered material or non-material damage as a result of an infringement of this Regulation shall have the right to receive compensation from the controller or processor for the damage suffered. A controller or processor shall be exempt from liability if it proves that it is not in any way responsible for the event giving rise to the damage.